TELES◻FT

TELESOFT has established itself as one of the key players in the telecom software solution industry.

Our aim is to provide, "reliable, technically competent and user-friendly solutions".

We aspire to be the market leader by offering iconic solutions and world-class service to our clients, partners and OEMs.

TELESOFT's applications are developed with in-house core technology and proprietary tools.

The foundation of the company's growth over span of two decades is a deep understanding of domain knowledge, mapping it with customer needs & the ability to translate this knowledge into customer-desired offerings through leading edge technology.

TELESOFT HOSPITALITY SOLUTION

PMSI - PBX Interface

- Integrates PBX with Third Party HMS/PMS
- Conveys all necessary telephony actions to PBX
- Ensures Guest Name Display on Service Phones
- Enables/Disables Outward Dialing on Room Phones
- Activate/Deactivate Wake-Up Calls, Message Wait Lamp, Do Not Disturb facilities

PWU - WakeUp

- Offers registration of Wakeup Call from Room Phone
- Retries Unattended WakeUp
- Diverts failed WakeUp to operator
- Prints Wakeup activity on dedicated Printer
- Facilitates cancelling present wakeup

PHVM - Hospitality Voice Mail

- Creates New Voice Mail Box on Check-In
- Deletes Voice Mail Box on Check-Out
- Forwards Unread messages to registered Email Account
- Controls Message Wait Lamp on Room's phone
- Supports Multi-lingual retrieval

PMB - MiniBar

- Facilitates MiniBar transaction update over phone
- Offers customized transaction menu
- Customer specific Item Code
- Facilitate multiple transactions at a time
- Maintains Maid-ID per transaction

PRS - Room Status

- Updates Room status in HMS
- Provides list of customize room status
- Insure proper room allocation
- Change status "Cleaning in Progress"
- Change status "Room under Maintenance
- Change status room "Ready for Sale"

PSPE - Service phone Efficiency

- Ensures total efficiency of Service operators
- Maintains status of phone on real time basis
- Triggers alarm if service phone is kept Off-Hook
- Triggers alarm if service phone is engaged beyond permissible limits
  - Maintains the activity log

PR2RB - Room-to-Room Barring

- Customized Room-to-Room Barring
- Allows Group Guests to call each other
- Facilitates scheduled Room-2-Room barring
- Rooms can call Service Phones all the while

Visit us on: 🌐 **www.telesoft.in**

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